Cookie Policy

How our website uses cookies and your choices

What are cookies?

Cookies are small files stored on your device when you visit a website. Websites also use similar storage technologies to support security, remember preferences and enable optional features. Our website is built with Wix, and we use Usercentrics to manage your cookie choices.

What we use them for

We use cookies to help keep our website secure, manage sessions and remember your cookie preferences. The site also includes contact forms, chat and booking-related features. Where optional technologies require consent, they should only operate after you agree.

Cookies identified in our website review

Cookie	Purpose	Observed / published duration
consent-policy	Stores cookie choices	Around 12 months observed
hs	Website security	Session
server-session-bind	Session/request protection	Session
svSession	Wix session and site operation	About 12 months
XSRF-TOKEN	Request security	Session
__cf_bm	Bot protection	Around 30 minutes
bSession	Wix system effectiveness	Provider lists up to 24 hours; shorter observed

The table reflects a Safari review carried out in November 2026, together with provider descriptions. The cookies present and how long they remain may vary by device, browser and changes to the website. We need to keep each technology's category and necessity under review.

Manage your preferences

Use the Usercentrics banner to choose Accept All, Deny or Save Settings. You can change your choice at any time by selecting the fingerprint icon on the website to reopen the settings. You can also remove cookies through your browser. Essential cookies may remain where a lawful exemption applies.

Third-party features

Our website uses Wix services, including live Wix Chat. Wix Bookings is installed, although appointments are currently arranged mainly by email. The cookie scanner also lists other components, including one related to PayPal, that have not been confirmed as active payment features. A service appearing in a scan does not necessarily mean it is actively setting cookies.

Questions and policy updates

If you have questions about cookies, email stephen@reflectiveme.co.uk or call 07727 124 783. We review this policy when our website features or consent settings change. For details of how we use personal information, please see our Privacy Notice.